

# Alternative and Augmentative Communication (AAC) & Assistive Technology (AT)

for Students with Deaf  
Blindness / Multiple  
Disabilities

HELIX Conference, State College PA  
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New York Deaf Blind Collaborative

## Overview

- Context and definitions
- Selecting communication systems
- Designing systems
- Implementing systems
- Handouts / Resources

Expanded from a 2 part webinar series in collaboration with Megan Mogan, SLP CCC:

[http://www.perkinselearning.org/earn\\_credits/self\\_paced/student\\_centered\\_aac\\_design\\_and\\_intervention\\_part\\_1\\_practical\\_collaborative](http://www.perkinselearning.org/earn_credits/self_paced/student_centered_aac_design_and_intervention_part_1_practical_collaborative)



## Objectives

Participants will increase their knowledge and skills in:

- Implementing identified augmentative communication systems (SP.07.f)
- Identifying assistive technology needs (SP.03.i)
- Using specialized communication systems (e.g., calendar, tactile, sign, objects, etc.) (SP.05.zg)
- Implementing strategies to expand the child's/youth's receptive and expressive language and communication (SP.07.c)
- Using a combination of communication methods in order to scaffold learning and enhance comprehension and communication development (SP.06h.)

## "I am not an AAC Expert"



*Each team member comes to the table with a unique set of background experiences and skills when it comes to designing effective communication systems for students.*

***The student needs you to be an expert on him/her.***

## Collaborative Team Approaches

“What does the student need to be able to do that is difficult or impossible to do independently at this time?”

(Zabala, 2005)

## Collaborative Team Approaches

AAC Assessment is an Ongoing, Dynamic, Process

- SETT Framework (Zabala)
- The Communication Matrix (Rowland)
- The Process Approach (Hagood)
- Observation

## Collaborative Team Approaches

- Identify strengths and role(s) of each team member
- Assign an AAC “Case Manager” for the student
- Use consultative or direct service delivery models realistically (be ready to release your role or accept someone else’s)
- Determine an efficient Communication System between team members

## “I don’t have time for team planning.”

*A student centered AAC system designed by a collaborative team will save time in trial and error and “re inventing the wheel” in the long run.*

*A student who has quality access to AAC will more than reward your team for their time!*



**"I don't think I'm the right person to design an AAC system. I cannot keep up with all of the Technology!"**

*AAC involves multiple systems of communication, not just high tech devices.*

***Students benefit from AAC systems that provide access to quality interactions with other people. This is always the primary goal.***



Image retrieved from:  
[http://www.innovationmanagement.se/wp-content/uploads/2013/04/Exchange\\_of\\_deas.png](http://www.innovationmanagement.se/wp-content/uploads/2013/04/Exchange_of_deas.png)

Augmentative and Alternative Communication (AAC) includes **all** forms of communication (other than oral speech) that are used to express thoughts, needs, wants, and ideas. We **all** use AAC when we make facial expressions or gestures, use symbols or pictures, or write.

(ASHA)

## Multiple Systems: Unaided Forms (ASHA)

- Vocalizations
- Unconventional forms of Speech
- Actions on people or objects
- Facial Expressions
- Body Movements and Gestures
- Sign Language

## Multiple Systems: Aided forms (ASHA)



Communication Displays picture or tangible symbol systems used in exchange, or combined with a point



Communication Device electronic display that may have auditory output

Handwritten or Typed messages

## Multiple Systems

allow the student to receive  
communication from another  
person (Receptive)



allow the student to send  
communication to another  
person (Expressive)

“We don’t want to offer fragmented sets of communication, but...We want to always honor the child’s right to use **whatever communication system works best** for them in a particular situation and context.”

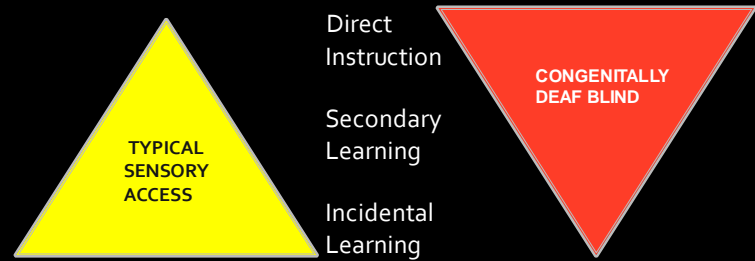
Linda J. Burkhart

## Impact of DeafBlindness / Multiple Disabilities

### Direct instruction

Children with VI/DB:

- Lack access to incidental learning
- Require facilitated experiences to support development



(Bruce, 2005; van Dijk, 1999; Miles & Riggio, 1999; Alsop, 2010)



## A Disability of Access and Experience

Delays in communication development & symbolism

- Use of unconventional gestures and behaviors to communicate
  - Low levels of recognition and response
    - "Severe mismatch" in communication
  - Limited # of opportunities to communicate
    - Low rates of expressive communication
    - Stress, learned helplessness and other behaviors

(Bruce & Vargas, 2007;; Bruce, 2002;; Bruce, 2007)

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## Stress and History of Negative Interactions

- Negative interaction
  - Being pulled around
  - Hand-over-hand instruction, FOR not WITH
- More directive instead of interactive
- Reasons behind behaviors
  - Differentiating between tactile defensiveness and history of negative touch



## Availability for Learning

How do you know if your student is *available for learning*?

- How can you tell that the student is:
  - Alert?
  - Attending?
  - Responsive or responding?
  - Processing information?
  - Retaining information?

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(Appendix 6)

### Internal and External Factors that Influence Availability to Learn

*A student's availability to learn changes moment by moment based on the balance between what is happening inside him and what is happening outside him.*



#### Internal factors:

- How the student feels physically & emotionally
- Medical conditions
- Illness or pain
- Impact of medications
- Amount of sleep the night before
- Impact of visual, auditory, and tactile abilities on learning
- Sensory processing or sensory integration difficulties

#### External factors:

- Lighting (location and type)
- Background noise
- Smells
- The number of people and their movement around the student
- Tactile input
- Physical supports, positioning, or equipment



(Scoggin et al., 2014;; OHOA Module 5)

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## Selecting Modes for Expressive Communication



## Modes of Communication

- Individuals who are deaf-blind will utilize multiple modes of communication, either simultaneously or at different times for different purposes
- The student may:
  - Shift modes throughout the course of a day based on lighting needs, fatigue, or ease of access,
  - Use multiple modes within the same setting, or
  - Use different modes with different communication partners



## Modes of Communication

### Pre--symbolic (concrete) modes

- Behaviors, Communicative behaviors
- Touch cues, name cues and name signs
- CONCRETE: Object cues, some tangible symbols

### Symbolic (abstract) modes

- Tangible symbols
- Line drawings (some)
- Sign Language
- Spoken Language    electronic device, speech
- Literacy modes (Braille, printed language)



## Functions of Communication

### Why Communicate?

- Refuse / Reject
- Obtain
- Social interaction
- Seek or provide information

## A Balanced Communication Plan

### Sensory Access

- Vision, hearing
- Preferred learning channels
- Physical access (adaptable)

- Multi sensory access
- Universal Design

### Communication Level Access

- Presymbolic/Symbolic
- Prelinguistic/Linguistic
- Language vocab selection

- Model TOTAL COMMUNICATION
- Provide a robust AAC program receptively

### Supporting Communication for Learners who are Deaf-Blind and/or have Multiple Disabilities

BEHAVIORS	Examples	Strategies	Student Notes
<b>Reflexive Actions</b>	<ul style="list-style-type: none"> <li>Starts responses to environmental changes by breathing or heart rhythm, eye, eye-blinking, etc.</li> <li>Partial and ritualized reflexes (grooming, sucking, eye-blinking)</li> </ul>	<ul style="list-style-type: none"> <li>Have parent/teacher/caregiver observe when the child's behavior is reflexive and respond accordingly.</li> <li>Use the child's reflexive behavior as a starting point for teaching new skills.</li> <li>Use the child's reflexive behavior as a starting point for teaching new skills.</li> </ul>	
<b>Purposeful Actions</b>	<ul style="list-style-type: none"> <li>Working toward an object from their hand, reaching, touching, etc.</li> <li>Use "Play" to explore and manipulate objects.</li> <li>Use "Play" to explore and manipulate objects.</li> <li>Use "Play" to explore and manipulate objects.</li> </ul>	<ul style="list-style-type: none"> <li>Adult attention is always with the child.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	
<b>Unconventional Communication Variations</b>	<ul style="list-style-type: none"> <li>Pushing hand or clothing</li> <li>Reaching towards a person</li> <li>Reaching towards a person (for a person or item)</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the behavior as the child's way of communicating.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	
<b>Conventional Communication Variations</b>	<ul style="list-style-type: none"> <li>Pointing</li> <li>Shaking head yes/no</li> <li>Looking back/forth between person or object</li> <li>Working 10 types</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the behavior as the child's way of communicating.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	
<b>Concrete Symbols</b>	<ul style="list-style-type: none"> <li>Exaggerated or magnified use of single utterances</li> <li>Repeating words or signs</li> <li>Observation of behavior</li> <li>Exaggerated or magnified use of single utterances</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the behavior as the child's way of communicating.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	
<b>Abstract Symbols</b>	<ul style="list-style-type: none"> <li>There are more abstract symbols, words or signs</li> <li>Exaggerated or magnified use of single utterances</li> <li>Exaggerated or magnified use of single utterances</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the behavior as the child's way of communicating.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	
<b>Combined Symbols</b>	<ul style="list-style-type: none"> <li>There are more abstract symbols, words or signs</li> <li>Exaggerated or magnified use of single utterances</li> <li>Exaggerated or magnified use of single utterances</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the behavior as the child's way of communicating.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	
<b>Formalized Language</b>	<ul style="list-style-type: none"> <li>There are more abstract symbols, words or signs</li> <li>Exaggerated or magnified use of single utterances</li> <li>Exaggerated or magnified use of single utterances</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the behavior as the child's way of communicating.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> <li>Use the child's behavior as a starting point for teaching new skills.</li> </ul>	

Where is your student / child expressively?

Mastered levels

Emerging skills

Across functions of communication?

Across routines? Communication partners?



## Stages of Communication Leading to Language

- Pre intentional Communicative Behaviors
- Intentional Behaviors
- Unconventional Communication
- Conventional Communication
- Concrete Symbols
- Abstract Symbols
- Language



## Symbolism

- The understanding that a **symbol** refers to an event/activity, object, person

SYMBOL → REFERENT

- **ICONICITY**

ICON → INDEX → **SYMBOL**  
(CONCRETE → ABSTRACT)

Use abstract modes of communication as models and for exposure, but make sure you scaffold abstract modes with concrete modes at your student's current expressive levels.



## Touch Cues

- A touch at a specific place on a student's body that is done consistently to convey information about an upcoming event
- Provide information, express wants/needs, give a directive, give feedback
- Concrete referent for sign when paired
- NOT meaningless prodding, prompting, or tapping



## Examples of Touch Cues

- **Hello** Touch hand, shoulder or back.
- **Sit** Gentle pressure on shoulder
- **Stand** Gentle upward pressure to elbow
- **Yes** Pat or rub on back with appropriate enthusiasm
- **Eat/Drink** Touch their fingers to their lips
- **Put on/take off CI or Hearing Aids** Light touch to side of head
- **Toileting** Tap or gently lift feet while child is lying down
- **Put on/take off orthotics** Light touch to shin / wrist
- **Picking up from lying position** Tap or gently lift shoulders



## Name Cues

- A concrete representation of an individual
- A feature of or something a person always wears or has with them
- Used to start and end interactions
- Helps students anticipate and set expectations
- Teaches self concept and concept of others
- Necklace, ring, bracelet, hair, etc...
- Different from a name sign





## Conventional Gestures

- For learners who communicate primarily through unconventional modes/gestures and behaviors
- Model conventional gestures in a way that is accessible
- Identify important gestures for communicating

**Supporting Communication for Learners who are Deaf-Blind and/or have Multiple Disabilities**

BEHAVIORS	Examples	Strategies	Student Notes
<b>Reflexive Actions</b>	<ul style="list-style-type: none"> <li>Startle response to loud noises</li> <li>Changes in breathing or heart rhythm</li> <li>Partial and ritualized reflexes (spitting, sucking, eyeing, blinking)</li> </ul>	<ul style="list-style-type: none"> <li>Reduce sensory stimulation</li> <li>Establish a predictable routine</li> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> </ul>	
<b>Purposeful Actions</b>	<ul style="list-style-type: none"> <li>Working toward an object from above</li> <li>Reaching for an object</li> <li>Grasping an object</li> <li>Manipulating an object</li> <li>Releasing an object</li> <li>Repeating a behavior</li> </ul>	<ul style="list-style-type: none"> <li>Adjust attention to objects and actions</li> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> </ul>	
<b>Unconventional Communication Variations</b>	<ul style="list-style-type: none"> <li>Pointing toward or away</li> <li>Reaching toward a person</li> <li>Reaching toward objects (for a person or item)</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the function of the behavior</li> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> </ul>	
<b>Conventional Communication Variations</b>	<ul style="list-style-type: none"> <li>Pointing</li> <li>Shaking head yes/no</li> <li>Looking hands/fists for answers</li> <li>Grasping for answers</li> <li>Working 10 steps</li> </ul>	<ul style="list-style-type: none"> <li>Recognize the function of the behavior</li> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> </ul>	
<b>Concrete Symbols</b>	<ul style="list-style-type: none"> <li>Representing an experience or object</li> <li>Representing a person</li> <li>Representing a place</li> <li>Representing a time</li> <li>Representing a feeling</li> </ul>	<ul style="list-style-type: none"> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> <li>Use actions to provide visual feedback</li> </ul>	
<b>Tangible Symbols, Object Cues, Photos &amp; Drawings</b>	<ul style="list-style-type: none"> <li>Representing a person</li> <li>Representing a place</li> <li>Representing a time</li> <li>Representing a feeling</li> <li>Representing an object</li> </ul>	<ul style="list-style-type: none"> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> <li>Use actions to provide visual feedback</li> </ul>	
<b>Abstract Symbols</b>	<ul style="list-style-type: none"> <li>Representing a person</li> <li>Representing a place</li> <li>Representing a time</li> <li>Representing a feeling</li> <li>Representing an object</li> </ul>	<ul style="list-style-type: none"> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> <li>Use actions to provide visual feedback</li> </ul>	
<b>Combined Symbols</b>	<ul style="list-style-type: none"> <li>Representing a person</li> <li>Representing a place</li> <li>Representing a time</li> <li>Representing a feeling</li> <li>Representing an object</li> </ul>	<ul style="list-style-type: none"> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> <li>Use actions to provide visual feedback</li> </ul>	
<b>Formalized Language</b>	<ul style="list-style-type: none"> <li>Representing a person</li> <li>Representing a place</li> <li>Representing a time</li> <li>Representing a feeling</li> <li>Representing an object</li> </ul>	<ul style="list-style-type: none"> <li>Use visual cues to signal transitions</li> <li>Use touch to provide reassurance</li> <li>Use objects to provide visual feedback</li> <li>Use actions to provide visual feedback</li> </ul>	

**CONCRETE MODES OF COMMUNICATION:**

The bridge from early communication (behaviors) to first words and language

**Tangible symbols** are tactile, manipulative, representations of activities, objects, places, events, concepts, or people which can be used for expressive and receptive communication.

(Trief, 2008)



## Tangible Symbols

Can be:

- whole objects
- parts of objects
- associated objects
- textures or shapes
- line drawings
- Photographs



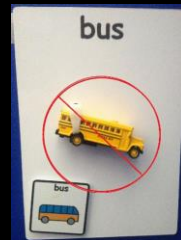
**Consider:**

level of iconicity / abstraction

## Tactile Tangible Symbols: Considerations

Select based on **tactile properties**, NOT visual

- NO MINIATURES!
- Universal vs. Individualized
- Size, portability, duplicability

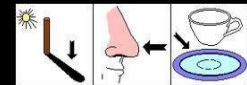


## Photos and Line Drawings

- Which do you think would be more abstract?

Who should use photos / line drawings?

- Enough vision?
- Understanding of what the photo / drawing represents



*Line drawings are very abstract!*



## Uses of Tangible Cues -Levels

- 1)Anticipation of an activity
  - To learn symbolism – connection between a symbol and referent
  - Reducing stress in transitions
- 2)Communication systems (more complex uses for children/youth who have symbolism)



## Anticipation Level

1. Show symbol
2. Pair with language
3. Within 30 sec, go to activity / referent
4. Carry symbol to activity
5. Continue to re-introduce and refer to the symbol every 2 min during activity
6. Place in a finished box
7. Repeat!

## Video Example: Anticipation

Which symbols to choose?

- activities / objects / people
- Frequent / Recurring
- Preferred

<https://vimeo.com/27255274>



## Communication System Level

- Calendar Systems /Schedules
- Sequencing
- Literacy
- Conversations



## Video Example: Beginning Calendar

Moving from  
Anticipation Cues  
to Calenders

- # of symbols
- Language exposure
- Multiple modes
- Adaptations

<https://vimeo.com/189017210>

## Video Example: Advanced Calendar

Multiple modes

Increased  
exploration and  
indepedence

More symbols,  
more language

<https://vimeo.com/41709256>



## Labeling the Environment



Tangible cue to identify  
room for speech  
lesson

Landmarks & labels



## Adapted Individual Uses of STACS (APH)



**2 cell Manual  
Choice Board**



**1 cell voice output device**

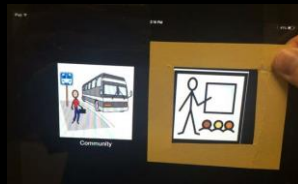
STACS shown courtesy of APH, photos by L. Robinson

## Partner--Assisted Scanning

Pointing, showing, speaking messages a student will select

- Facilitate use of current receptive vocabulary
- Teach new symbols/words
- Develop visual skills
- Pair with other modes
- Expand: levels of selection
- Can be used across multiple forms

(Burkhart & Porter, 2012; Hanser, 2007)



*Partner assisted scanning on an iPad with a yellow cardboard square cutout/guide*

**Reliant upon responsive communication partner**

## Videos & Resources



[http://www.bridgeschool.org/transition/multi-modal/eye\\_gaze\\_boards.php](http://www.bridgeschool.org/transition/multi-modal/eye_gaze_boards.php)

Multi-Modal Communication
» Body Language
» Choice Making
» Communication Boards
» Encoding
» Eye Gaze
» Eye Gaze Boards (e-tran)
» Flipbooks
» Gestures
» Partner Assisted Scanning (Live Voice)
» Speech Generating Devices (SGD)
» Spelling (Alphabet Based Strategies)
» Verbal Approximations





## Devices, Speech Generating Devices (SPD)

- Range of tech (light, high)
- Consider the use of the device
- Will there be receptive opportunities for the student to observe others communicating with the device?
- How will the student learn how to use the device? Modeling? Direct instruction?

## Video Example

Modeling  
communication/use  
of device

Modeling sentence  
structure

Contexts

<https://vimeo.com/198885582>



## High-tech ideas

- Consider complexity of layout and process
- Make a low-tech backup!
- **“Having an AAC device doesn’t make you a communicator any more than having a piano makes you a musician.” – PraacticalAAC.org**



## Sensory Access: Considerations for High-Tech

### Visual:

- Dynamic visual displays
- Zoom features
- Visual adaptations
- Eye gaze displays

### Tactile:

- Keyguards and tactile overlays
- Refreshable Brailled displays
- Swipe features

### Auditory:

- Screen readers / VoiceOver
- BlueTooth / pair HA to devices

Combinations of sensory access modifications

Partner assisted scanning to access high tech?

## LOTS of high tech AT...

Communication Technology for Persons Who A...



11:40 / 21:33

[http://www.perkinselearning.org/videos/webcast/communication technology persons who are deafblind#chapter5](http://www.perkinselearning.org/videos/webcast/communication%20technology%20persons%20who%20are%20deafblind#chapter5)

Humanware



BrailleNote Touch 32 braille notetaker / tablet



Equipment for Deafblind People.

<http://www.deafblind.com/dbequipm.html>

## High tech supplements to low tech modes



## Assistive Technology Assessment & Evaluation

Limited assessment protocol for DB / Multiple Disabilities  
Some useful assessment tools for VI / DHH

The assessment covers three main areas:

- **Section I: Accessing Print**, which covers how the student uses visual, tactile, and/or auditory tools to access textbooks, workbooks, assigned novels, and other printed information generally used in the classroom, including information presented on chalkboards or whiteboards
- **Section II: Accessing Electronic Information**, which covers how the student uses visual, tactile, and/or auditory tools to obtain information from electronic means, such as computers, electronic dictionaries and similar devices, digital books, and electronic braille devices
- **Section III: Communication through Writing**, which includes manuscript (print) and cursive writing, braille writing, and the use of electronic writing tools


<http://www.afb.org/assistivetechology/book.asp?ch=appD>

## Switch Accessible High tech

Enabling Devices

**Switch Accessible Apps for iPad\***

First you need to have a way to connect your switches to the iPad.  
Enabling Devices has three different options:



App	Vendor	Price	App Description	Switch	Features/Skills
A Leader in	Markemoff	Free	Library for early readers which teaches about leaders in our community and country. Various activities include reading the story, songs, vocabulary and concentration.	One to three switches Audio and 2 switch sleep scanning	> Story reading, prompting & reinforcement > Custom for low vision, weak graphics, auditory reinforcement

\*This chart contains a sampling of switch accessible educational apps. It does not list every app available. New apps are developed every day. No warranty is made about the accuracy or completeness of the information on this chart. Customers should consult the iTunes Store for detailed information about the apps. Switch accessible AAC apps are not included in this chart.

800-432-8897      ©2016 / Enabling Devices - Educational Apps Chart, Part I      www.enablingdevices.com Page 1

[enablingdevices.com/wp-content/uploads/2017/04/SwitchAccessibleApps.pdf](http://enablingdevices.com/wp-content/uploads/2017/04/SwitchAccessibleApps.pdf)



<https://www.rehabmart.com/vendor/ablenet.htm>

## Selecting Vocabulary

### Vocabulary Selection

*Early Communicators rely on vocabulary provided by OTHERS (caregivers, service providers, teachers, etc.)*

- Vocabulary Selection is an ongoing process that considers
  - Age
  - Gender
  - Interests
  - Communication partners
  - Environments
  - Communication/Literacy/Cognition levels

(Beukelman & Mirenda, 1998)

**"I don't have the slightest idea where to even begin!"**



*If the process of selecting vocabulary seems overwhelming to you, it will likely be overwhelming to the student as well. Start small, think simple.*

***Always begin with the Student and what he/she knows and likes.***

## Vocabulary Selection

*"Beginning communicators talk on their own topic first."  
(Burkhart, Costello, 2008)*

### Considerations for the VI Early Communicator:

- Include messages centered around hands on, "touchable" topics
- Target intense and/or restricted interests

## Vocabulary Selection

*"Even before a child actually understands the true meaning of a word, the routine provides a structure for using language in any of its forms." –Linda Hagood*

### Considerations for the VI Early Communicator:

- Which messages can be built into existing activity routines?
- What has the most potential for initiation and frequent use?

(Musselwhite & St. Louis, 1988)

## Vocabulary Selection

*"The majority of studies looking at use of tangible symbol systems with children with VI/Multiple Disabilities have focused on teaching requesting only" (Roche et al., 2014)*

### Considerations for the VI Early Communicator:

- What purposes for communicating will help a student build social interactions, not chains of behavior?

## Vocabulary Selection

Include a range of functions/reasons for communicating (Burkhart)

- initiate or call attention
- greet
- accept
- reject
- protest
- request objects
- share and show objects
- request information
- name
- acknowledge
- answer
- comment on action/object
- express feelings
- assert independence
- ask questions
- share information
- relate events
- call attention to how things are related similar and different
- talk about past and future
- negotiate and bargain
- state opinions
- tease
- threaten
- make up stories
- express manners and consideration for others

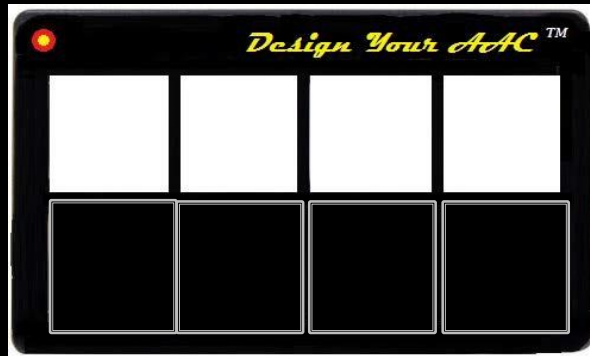
## Organizing Vocabulary

“The purpose of a communication display is to arrange language in space so individuals can, by selecting from the available options, say what they wish to say as quickly as possible, and can do so with a minimal amount of effort.”

(Blackstone, 1993)



Don't limit the number of cells on a device;  
Limit the number of cells used in the array



## Approaches to AAC Design

- Universal Design for Learning
- Adaptations to meet the individual access needs of the student
- Adaptations to **symbols**
- Adaptations to **systems/devices**
- Can be “customized” or pre--made to fit

*Must be deliberate and based on data*

## Physical Challenges

### *May impact:*

- visual access oculo motor and head/neck control
- tactile access hand use and tactile discrimination

### *Approaches:*

- Collaborate with OT, PT
- Adaptations to materials and placement

## Visual Adaptations for LowVision

CONTRAST  
CONTRAST  
CONTRAST  
CONTRAST

Color

Positioning for  
visual fields



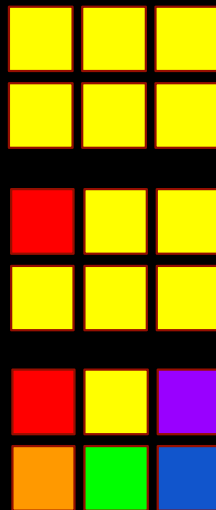
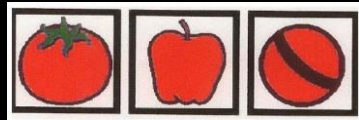
Size

DISTANCE

*Support visual adaptations with tactile component*

## Color Considerations

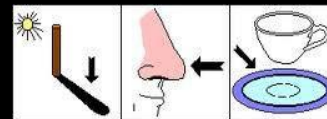
- Contrast / bright colors
- **AVOID** Pastels: difficult for CVI, optic nerve atrophy, optic nerve hypoplasia
- Vary the position of colors, use colors to stand out



(Kreuzer & King, 2004;; Kreuzer, 2007)

## Visual components must also be **conceptually** appropriate

- Based on communication assessment
- Collaboration with team/SLP



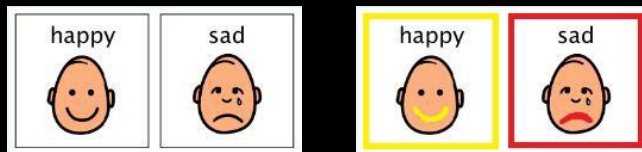
?

*Line drawings are very abstract!*



## Considerations for Picture Symbols

- Focus on the CRITICAL COMPONENT
  - *Salient* feature what specific part of the symbol gives it unique meaning?



*How can you bring the student's attention to the critical component?*

(Bent & Buckley, 2013)

## Tactile Adaptations to Symbols

What is your student's experience with what the symbol refers to (the *referent*)

Tactile quality -does it *feel* like what it represents?

- Concrete or Abstract (level of *iconicity*)
- How to tactilely represent something abstract?

Pick *salient* features -and don't overdo it!

- tactile clutter, spacing, point of reference

*Maximize use of residual vision*



Colored Keyguard  
<http://www.laseredpics.biz>

Color adaptation with  
 tactile component



Beware of glare!

## Keyguards & overlays for specific devices

- pre made or hand crafted?
- For specific applications?

### Consider:

- color/contrast
- spacing and size
- tactile skills needed
- Interchangeability
- *Additional customization?*



## Commercially Available Tactile Overlays & Keyguards



ProLoQuo2Go  
Keyguard  
[www.laseredpic.biz](http://www.laseredpic.biz)



SpeedDots.com



TacType.com iPad  
keyguard

Presentation and  
Interaction Strategies for  
Implementation of Student--  
Centered AAC

“Which AAC technique is ‘best’ for a given individual depends on: the learning/developmental priorities for the person; the person’s existing skills and abilities; the person’s and family’s preferences; the person’s current and future communication needs; and **the environments in which and the people with whom the person is likely to interact.**”

–Mirenda, 2005

### Environments that encourage communication

*are:*

- Consistent
- Predictable
- Motivating /Child centered

*...in routines that allow for:*

- Anticipation
- Practice
- Success
- Fun and social exchanges!

## Characteristics of Communication Partners

### Available

- Proximity (visual, tactile)
- constant contact, touch cues



Observant

Responsive...

## Responsive communication partners

Responsiveness is the ability to...

- *Recognize*
- *Interpret*
- *Respond Appropriately*

...to a partner's communication initiations and responses

(Bruce & Vargas, 2007; Brady & Bashinski, 2008)



## Responding “Appropriately”

Means using a variety of strategies including:

- shared forms of communication
- non--intrusive hand use and interaction
- scaffolding communication and prompting

(Bruce, 2003; Miles & Riggio, 1999; Miles, 2003)



## Shared Forms of Communication

How do the forms we use with students match their:

Sensory Access and  
Preferred Learning  
Channels:

Vision, Hearing, Tactile

Receptive and  
Expressive

Levels and Skills

*We must use a variety of concrete and abstract forms of communication with children.*

As teachers  
we typically  
**instruct**  
instead of  
interacting.

- *What other ways are there to teach?*

*Giving directives and prompts*

Remember to use **MULTIPLE MODES!**

"In addition to technology, ...early communication programs may be maximally effective when participants are taught to **combine technology** with **unaided** communication responses."

Brady & Bashinski, 2008



Building correspondence between AAC forms and the messages they represent within interactions is a balancing act.

- Direct instruction of AAC
- Experience--based use, in context
- Direct facilitated tactile access to topics

**What are the student's hands on?**

- A device?
- The activity or topic of conversation?
- A partner?



## Hand Use and AAC

- Exploring and accessing communication modes
- Modeling and teaching use of a system
- Engaging in and sustaining a conversation or interaction
  - Touch cues and tactile confirmation
  - constant contact
- Facilitating access to topics of conversation (objects, activities, processes and social experiences)



## Processing ("wait") time

"One or two minutes sounds like a relatively short period of time, but when you are waiting for a child to act on a request, it can seem like an eternity."

Belote, 2005



## Processing ("wait") time and AAC

What are you waiting for?

- Student to initiate/send a message
- Student to receive a message and respond
  - Motor response
  - Cognitive processing

How much time should I wait?

## Processing (“wait”) time



- Pace of interaction
  - Wait time different for different AAC modes?
  - Familiarity with routine and activity

### Prompt level and scaffolding

- wait time will change (fatigue, stress, arousal level)

(Engleman, Griffin, & Wheeler, 1998; Johnson & Parker, 2013; Miles & Riggio, 1999)

## Modeling and AAC

*Modeling can be tactile, visual, auditory, or a combination*

- Supplementing communication routines by modeling topics of reference
- Exposure to how a device can be used
- Navigating the device
- Modeling secondary/multiple modes
- Modeling social routines and responses

## Prompt fading and scaffolding

- Guided participation
  - Allows for shared experience, conversation, direct instruction
- Identify appropriate prompt levels
  - support success and increased independence/interdependence
  - Start where the student is, not under or too far over! (ZPD)



## Prompt Hierarchy

**Least  
Intrusive**



**Most  
Intrusive**

- Wait for response
- Gesture, pointing (finger, flashlight, auditory cue to localize/tapping, hand under hand pointing)
- Verbal or tactile (signed) prompt, touch cue
  - Note levels of VP
- Visual modeling, hand under hand modeling
- Hand under hand instruction
- Hand over hand instruction / coactive shaping

## Functional Implementation of Student--Centered AAC Across Routines

### The goal of communication intervention

is for the student to increase:

- Levels of communication
- Functions of communication
- Rate of communication
- Number of different routines
- Number of communication partners

## Individualized Approaches

Students with Complex Communication Needs:

- Often have a respondent role (few initiations) compared to partners who speak

(Culp, 1982; Harris, 1982; Light, Collier, and Parnes, 1985)

- Have unequal turn-taking patterns, with the natural speaker taking the majority of turns

(Farrier, Yorkston, Marriner, & Buekelman, 1985; Light, et al., 1985)

## Individualized Approaches

For students in self-contained classrooms...

Instructional time is frequently lost to other activities such as repairing technology, moving in and between classrooms, toileting, eating, and attending therapies.

(Koppenhaver & Yoder, 1993)

See handout "Suggestions..." (Mogan, 2014), creative ideas for individualized approaches to implementing AAC in classroom activities and routines!



## Individualized Approaches

- Use collections as a concrete way to start a topic with peers or unfamiliar partners  
(Musselwhite, 2006)
- Pair the objects with pre loaded messages on single message or sequencing device



A student in a plastic molded chair reaching out to touch the bracelet/topic of a student seated in a wheelchair

## Individualized Approaches

### Collection Scripts

(Musselwhite, 2006)

"Hey check out my bracelet!"

[Pair message with the student extending their bracelet arm toward a partner]



Big Mack AAC device

Hey there.  
Did you see my bracelet?!  
It makes a cool sound when I shake my arm.  
Do you want to feel it?  
Talk to you later!



Step By Step Sequencing Device

## Individualized Approaches

### Sharing Experiences using AAC



Describe student's favorite parts about an activity or experience using

- flip book with symbols and accompanying print messages
- a sequencing device with a single topic symbol
- Pictello app or Sounding Board app on iPad



Pictello™ app from Assistiveware®



SoundingBoard™ app by AbleNet®

## Individualized Approaches

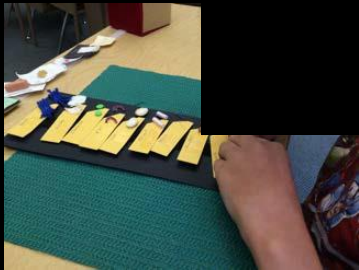
### Shared Reading

Use a Single Message System to

- Repeat a line of a preferred story
- Make a silly, recurring sound effect
- Request the reader makes a motivating action or change in reading style (e.g. Can you read it with a scary voice? )

*Tip: Invite guest readers from other classrooms (Same age peers), office or custodial staff, family members, etc. This builds a student's interactions with different partners.*

## Individualized Approaches



Sequence a series of calls and/or responses for a preferred song or chant

- Frere Jaques tune
- Going on a Bear Hunt
- Down by the Bay
- “Oldies” songs for older students

## Individualized Approaches

**Embed vocabulary and concepts within motivating, repetitive interactions with classmates**

- Use attribute vocabulary (e.g. hot, little, bad, boring, etc. ) to lead a game of Guess the Opposite
- Use phrases of rejection (e.g. no way, nope, I don't think so.... etc. ) to respond to 20 Silly Questions from peers

## Individualized Approaches

Embed vocabulary and concepts within motivating, repetitive interactions with classmates

- Use sequencing vocabulary (e.g. And then.... Next.... Followed by... as student leads others in a daily calendar read aloud
- Use action vocabulary to direct classmates in performing or singing routine songs (e.g. Hum it. Snap the song Whisper



"Next....PE." "Then....Cooking!"

## Individualized Approaches

Play with voice output

- Sound Effects
- Babbling (Burkhart)
- Use a sequencer to load multiple messages representing the same language function Cool, Love it! No way Awesome...
- Build in time for access to exploration



## Task Analysis: Planning Prompt Levels

Standard Routine / Step	Individual Steps	Level of prompt, additional accommodations
<b>Morning Circle:</b> 1) Say good morning to peers  2).... 3)....	1) A. Recognize that it is my turn to say "Good Morning B. Locate peer(s) individually C. Locate 2 cell VOCA device D. Locate tactile/visually adapted label for "Good Morning E. Press switch to activate VOCA	<b>Scaffolded:</b> Wait time 5-10 seconds; Light touch cue on forearm to indicate turn, paired with light VP to identify; gestural prompt toward peer(s) and light VP; VP "which one?" point to each label on VOCA; more descriptive VP paired with hand under hand for this side says good morning"/describe distinct tactile component; hand under hand tactile modeling press switch

## Ongoing Assessment: AAC System

Ongoing assessment is not the same as starting over:

"It is a matter of keeping decision guiding information accurate, up to date, and clearly inclusive of the shared knowledge of all involved!" Joy Zabala

- Communication Matrix: expressive, level toward symbolism
- Rate assessment (rate of Intentional Communication Acts / minute/activity)

## Self-Assessment: Implementation

### Classroom Observation Instrument (Taylor, Stremel, & Steele, 2006)

COMMUNICATION				
Achieved	Nearly Achieved	Making Progress	Non-existent	Not Applicable

#### (17) Access to Communication:

Student has *frequent* opportunities to communicate in all environments.

Student has *some* opportunities to communicate in all environments.

Student has *few* opportunities to communicate in all environments.

Student has *no* opportunities to communicate in all environments.

<https://nationaldb.org/library/page/534>

#### (18) Communication Functions:

The learning environment *consistently* reflects a balance and variety of communication functions (e.g., access, request, label, offer, protest).

The learning environment *does not reflect nor attempt* a balance and variety of communication functions (e.g., access, request, label, offer, protest).

The learning environment *does not reflect nor attempt* a balance and variety of communication functions (e.g., access, request, label, offer, protest).

The learning environment *does not reflect nor attempt* a balance and variety of communication functions (e.g., access, request, label, offer, protest).

<p>(28) • c _____ . .</p> <p>AT is used to <u>maiatai</u> • allll improve a student's <u>communication-s</u> and is appropriately used <u>hloughout</u> the day.</p>	<p>AT is used to <u>maiataia aml</u> daprana student's <u>communication skills</u> but is inconsistently used.</p>
<p>AT ii av <u>lllataia allll</u> Dllprana stadeat • <u>c • mab dills</u>, bat • <u>f</u> — — —</p>	<p>AT: isaat available <u>aad</u> is <u>lllltued</u>.</p>

## Sensory Access for CVI: Design and Implementation

Design	<p>Material Considerations What does the AAC system look/feel like?</p>
Implementation	<p>Environmental Considerations How can the setting be modified?</p>
	<p>Presentation of AAC How can the learner best access the AAC system/mode?</p>

## Material Considerations for Design

### By Phase

Can the learner  
visually fixate?  
During activity?

Can the learner  
process 2-D?

### By Characteristic

Color

Complexity

Light

Movement

Visual Novelty

Visual Fields

## Presentation and CVI

- Allow time for **visual processing / latency!**
- Use **movement** to gain attention
- **Color** design and presentation
- Consider **complexity** of array and environment
- Present in accessible **visual fields**
- Use **light** to draw attention, decrease latency
- Consider the **distance** of presentation
- Consider access via **visually guided reach**
- Consider the impact of **novelty**

(Roman, 2007)



DRAFT - NOT FOR DUPLICATION OR DISSEMINATION - New York Deaf-Blind Collaborative, 2016

**NYDC**  
New York  
Deaf-Blind  
Collaborative

**Phase II: Designing and Implementing Appropriate AAC**  
**Goal of Phase II Intervention: Integrate Vision & Function**

**Material Considerations - What does the AAC system look/feel like?**

<b>Color:</b> Use preferred color(s) to highlight major/salient features of devices and symbols. Use color to frame targets/symbols on partner-assisted scanning displays.	<b>Complexity:</b> Increase the number of items on a display/dynamic device to the degree that the learner can access (e.g., may be up to 4 at a time, with adequate spacing).	<b>Modality:</b> Develop AAC vocabulary with familiar items and word pairs with familiar objects and highly-adapted 2-D images such as photos of real objects.
<b>Light:</b> Support use of visually difficult targets with back-lighting, either on the display/target itself, or on a light box.	If the learner is able to access 2-D targets, minimize complexity of array and target (for any to run of AAC).	If necessary to support tactile access (visually guided reach), outline visual AAC targets with (colored) tactile components (keyguards, tactile grids).
<b>Movement:</b> Use reflective materials such as gold or red shiny tape/pen to line or cover AAC mode (a symbol or finished box).	Suggested materials: Same as Phase I allowing for increased complexity as determined by CVI Range-Assessment, may include 2-D, 3-D, and symbols.	

**Environmental Considerations - How can the setting be modified?**

Learners in Phase II are able to attend visually in less controlled and more natural environments with increased sensory and visual complexity simultaneously in the background. The learner will still require some degree of environmental control.

**Presentation of AAC - How can the learner best access the AAC system?**

For learners who do not have access to 2-D (early Phase II) provide exposure to 2-D in added AAC modes with modeled use. Support with descriptions (describe, point to, or highlight/salient features).

<b>Movement:</b> Use movement at a distance to support Phase I strategies when learner is fatigued.	<b>Light:</b> Present complex items on a light box or use a flash-light with complex or novel targets.	<b>Complexity:</b> Learner may be able to attend at increased distance (2-3, 4-6, 10') depending on complexity.
<b>Visual Field/Reference:</b> Learner may now be able to view AAC mode in central, upper fields (at midline).	<b>Visual Latency:</b> Allow processing time for more complex or novel AAC targets.	<b>Visual Guided Reach:</b> Allow the learner to look-look away-touch for more complex targets.
<b>Use of Increased Verbal or Signed Description and Labeling of what the learner is looking at, for total communication.</b>	<b>Use black background for more complex/novel targets or environments; use increased complexity of symbols.</b>	<b>Support attention to faces by considering additional sensory/visual complexity while partner is speaking vs. (Print mode, vs. VS-att).</b>

**Accessible Modes of Communication (Expressive & Receptive)**

**Notes:** In addition to selecting the modal presentation of AAC systems, it is critical to select AAC modes that are appropriate to the learner's communication development. Below are listed examples of appropriate modalities for learners who communicate on targeted symbolic development. Note that learners in Phase I may or may not be able to access 2-D modalities. Provide access to multiple modes of communication, even if the learner is using Abstract forms or dynamic displays.

For Presymbolic Communicators	For Emerging Symbolic (Concrete) Communicators	For Abstract Communicators: Words and Language
Interact on strategies (voice pipe). Support visual gestures with anticipation cues (depending on learner, can be visual, tactile, auditory).	Model concrete relational gestures and signs visually; continue to provide additional auditory and tactile cues as needed.	Voice output devices and dynamic displays. Displays may have 3-4 (bright, primary) colors; if learner can access 2-D, use symbols with reduced complexity and color to highlight salient features.
Visually concrete tangible symbols for anticipation; increase complexity of target (items with 3-4 colors); 2-D, even if visually accessible (photo, drawing) is too abstract for a presymbolic learner.	Tactile 3-D or visual tangible symbols with color and complexity adaptations (tactile 3-D if learner is still requires concrete icons).	iPads and tablet may use as communication devices with appropriate level of color and complexity adaptations; use apps with increased complexity.
Use whole or partial objects that are concrete representations of preferred events, objects.	Use partial objects or tactile representations that closely resemble what they refer to.	Present 2-D images with color highlights/frames, and present large print words with bubbling in preferred colors (outline the shape of the letters with color).
Considerations for receptive and modeled sign language: Visual sign at near, with reduced complexity of backdrop including clothing and background. Depending on where the learner presents in Phase II, may still benefit from some level of tactile access to sign.		

**Complete the CMA Range (Roman, 2007) before using this tool. In Phase I in particular it will be useful for the collaborative team to complete a CMA Schedule (Roman, 2007) to plan specific adaptations to materials and presentation based on which Characteristics are most impacted in each ability throughout the day. Do not limit the number of cells in a display; use occluders to block unused cells.**

This tool was developed using content from: Roman, C. (2007) Cortical visual impairment - An approach to assessment and intervention. New York, NY: APB Press.  
Presymbolic and emerging symbolic communication development can be assessed using The Communication Matrix (Rowland, C. (1996) Communication matrix. Portland, OR: Design to Learn.

## Additional Resources:

- <http://praacticalaac.org/>
- [http://www.pathstoliteracy.org/technology\\_students\\_multiple\\_disabilities](http://www.pathstoliteracy.org/technology_students_multiple_disabilities)
- <http://www.asha.org/NJC/AAC/>
- Webinars (See Perkins AAC Part 1 & 2): [http://nydbc.org/webinar\\_recordings/](http://nydbc.org/webinar_recordings/)
- <http://www.bridgeschool.org/transition/multimodal/>
- Types of AAC: [http://www.rockybay.org.au/wp-content/uploads/2013/04/1.4\\_Types\\_of\\_AAC.pdf](http://www.rockybay.org.au/wp-content/uploads/2013/04/1.4_Types_of_AAC.pdf)
- [http://www.assistiveware.com/dos\\_and\\_donts\\_aac\\_multi\\_modal\\_communication](http://www.assistiveware.com/dos_and_donts_aac_multi_modal_communication)
- National Center on Deaf Blindness library: [nationaldb.org](http://nationaldb.org)
- Classroom Observation Instrument: <https://nationaldb.org/library/page/534>

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Questions?