Two-Way Communication

Purpose

To identify ways to enhance current two-way communication strategies to share information with family members in an effort to support student learning.

Materials

- Charts Sharing Information (available at end of activity)
- Half and Half Letters (available at end of activity, needed for group 2 – two-way communication about the classroom and school)

Roles

- I. Facilitator leads discussion.
- 2. Participants provide ideas and suggestions.

Activity

- 1. Divide participants into 2 groups Group 1 is to focus on two-way communication about individual students. Group 2 is to focus on two-way communication about the classroom and school. Assign a facilitator for each of the groups. (Note: Participants may be divided into smaller groups, if necessary. Simply assign half the groups to focus on individual students and half on the classroom and school.)
- 2. Each group should receive copies of the partially completed charts. Ask the groups to review their assigned charts and independently reflect on the information presented.
- 3. Each group will now enhance their assigned chart by adding strategies and/or types of information to share. Be sure at least one person from each group is recording the comments that are shared.
- 4. Ask each group to report out their "top three" strategies and types of information to share.

Sharing Information With Parents and Family Members About Individual Students		
Strategies for Sharing Information	Types of Information to Share	
Get to Know You Conferences: Held at the start of school so the teacher can meet students' families	Comments about activities, interests and/or behavior Concerns about a student's academic performance, behavior, attendance, health	
Provide space in the assignment notebook or "Friday folder": parents and teachers can correspond	student's progress questions/offer ideas about the student's classroom learning and development	
"Good News" Calls	positive comments about how the student is doing in school	
Collaborative Study Process: Provides a venue for educators and parents/family members to problem solve and create an action plan to help the student. Continue to meet for follow-up until the concern is resolved.	Concerns about a student's academic performance, behavior, attendance, health	
	Important events and achievements, such as completing a project or reaching a new skill level	
	Comments about activities, interests and/or behavior	
	Skills the student has accomplished	

Module 2: Communicating Effectively Activity 2.3

Skills the student is working on
Strategies for helping the student at home with a particular skill
Assessment Scores
Progress summaries
Opportunities to support the student's learning

Sharing Information With Parents and Family Members About the Classroom and School

Strategies for Sharing Information	Types of Information to Share
Monthly Coffee/Lunch with the Principal	Invite family feedback about school activities in a relaxed format
Parent Forums	District/school staff, parents and family members work together to learn from and use all resources available to meet the student's and parent's learning needs. Possible Topics: expectations for student conduct discipline policies child development family involvement Student achievement
Online Surveys (free surveys can be found on Survey Monkey and Zoomerang)	Survey parents about their perceptions of how well the school is meeting their needs
	Classroom daily schedules
	Classroom/school events and activities
Half and Half Letters (see final page of this activity)	
Provide sticky notes and pens to parents and family members at Open House and encourage them to write their questions down and post in a common area (e.g. bulletin board). Address questions at a specific time in the auditorium or via the weekly communication home to families	

Module 2: Communicating Effectively Activity 2.3

Behavior expectations and guidance Policies
Subjects being studied
Skills being taught
Teaching and assessment strategies used
Relevance of subjects and skills to the child's life and future learning
Opportunities to help in the classroom and/or school

Half and Half Letters

Review these two, sample half and half letters. How could you use these with families in your school?

Dear Parent(s),		
We would like you to help us improve our school. On "Your Half", give us your suggestions about the idea or		
topic from "Our Half". Letting us know what you think helps us make the right decisions about our school. Thank you.		
,		
Our Half	Your Half	
Dear Families,	Please respond by completing this half and turning it into the school office.	
Parent involvement in our school continues to be a top priority. We are continuing with our plans to make our school the center of the community. One idea we are considering is having a night at school that would highlight our community resources including the YMCA, Big brothers/sister, County Assistance, Boy/Girl Scouts, Salvation Army, local faith-based organizations, hospital, fire company, police department, and chamber of commerce. These agencies provide multiple services available to you and your family. The evening would include time to view the various resources of specific interest to you.	() In favor of idea () Not in favor of idea () Would attend () Would not attend () Like idea, but it needs Strengths of idea: Weaknesses of idea:	
Here is another example:		
	· Half	
- Ca	T TAN	
Dear Families,		
Next year is our middle school's year to select a new science textbook series. We will be reviewing the PA Academic science standards, the Standards Aligned System http://www.pdesas.org/ and comparing them to available resources. We would like to improve our science program and are looking at materials that have research suggesting that they improve student understanding. We would like to know your thoughts and priorities in looking at new science materials. Please share your thoughts, opinions, and ideas on the bottom portion of this letter.		
Your Half		
Tour Hair		
Signature (Optional)		

Source: Preston, J. and Whipple, M.

(1997)