Collaborative & Proactive Solutions

Moving From Power and Control to Collaboration and **Problem** Solving Ross W. Greene,

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Ph.D.

PARADIGM SHIFT/KEY THEME

- Emphasis is on problems (and solving them) rather than on behaviors (and modifying them)...
 - Concerning behavior is simply the signal by which a child communicates that they are having difficulty meeting certain expectations (not unmet needs)
 - Concerning behaviors can be "lucky" or "unlucky"
 - Behaviors are not the only observable, objective, quantifiable data...unsolved problems are too
 - This will require different assessment practices

PARADIGM SHIFT/KEY THEME

2. The problem solving is **collaborative**, not **u**nilateral

- Something you're doing *with* the kid rather than to them
- Even if the kid can talk but won't or won't talk because they can't
- Kid is still "accountable" (a lot more so than if they are passive recipients of our imposed solutions and consequences)
- T-I-M-E?



PARADIGM SHIFT/KEY THEME

- 3. The problem solving is proactive, not reactive
 - These kids are highly predictable, if we answer two questions:
 - Why do some kids respond so poorly to problems and frustrations?
 - Answer: Because they're lacking the skills to respond more adaptively
 - When do kids exhibit concerning behavior?
 - Answer: When they're having difficulty meeting certain expectations
 - Get in front of it: Once unsolved problems are identified, intervention can be largely proactive

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THE (non-exhaustive) LIST OF LATE

- Asking for help
- Take a break
- Calming corner
- Coping strategies
 - especially the ones teaching kids how to cope once they're already frustrated
- De-escalating
- Restraint and seclusion
- Discipline referral
- Detention, suspension, expulsion, paddling

PARADIGM SHIFTS/KEY THEMES

4. Kids do well if they can

- If the kid could do well, they would do well
 - Not True:
 - Attention-seeking
 - Manipulative
 - Coercive
 - Unmotivated
 - Limit-testing

5. Doing well is preferable

LIMITATIONS OF MODIFYING BEHAVIOR

- Rewards and punishments solve no problems
- Rewards and punishments are distracting...they cause us to focus on signals rather than the problems that are causing those signals
- You never find out what's actually getting in the way of a kid meeting a particular expectation
- There is significant disproportionality in the ways in which rewards and punishments are administered
- There wouldn't be disproportionality if we weren't using punitive, exclusionary disciplinary procedures
- Better to be disproportional in solving problems than in administering detentions, suspensions, expulsions, paddling, restraint, seclusion, and arrests

WHAT SKILLS?

Flexibility/adaptability Frustration tolerance Problem solving Emotion regulation

These are the global skills that help us respond to problems and frustrations adaptively
Many skills can be taught through direct instruction, but these may not be among them
But these skills are enhanced by engaging kids in the process of solving problems collaboratively
Unsolved problems are the targets of intervention in the CPS model...not lagging skills

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KEY HELPER ROLES IN CPS

Identify lagging skills and unsolved problems

- Helps make intervention proactive rather than reactive...
- Lagging Skills: Helps adults view kids through more compassionate, accurate, productive lenses
- Unsolved Problems: Helps us focus on the problems that are causing concerning behaviors rather than on the behaviors (behavior data can be informative, but only tells us that a child is having difficulty, not what they're having difficulty with)

Solve problems collaboratively and proactively

- Promotes a problem-solving partnership
- Engages kids in solving the problems that affect their lives
- Produces more effective, durable solutions
- Simultaneously enhances skills

ALSUP 2020

ASSESSMENT OF LAGGING SKILLS & UNSOLVED PROBLEMS

Collaborative & Proactive Solutions

CHILD'S NAME

DATE

The ALSUP is intended for use as a **discussion guide** rather than as a freestanding check-list or rating scale. It should be used to identify specific lagging skills and unsolved problems that pertain to a particular child or adolescent.

LAGGING SKILLS

This section will help you understand why the child is responding so maladaptively to problems and frustrations. Please note that these lagging skills are not the primary focal point of intervention. In other words, you won't be discussing the lagging skills with the student, nor will you be teaching most of the skills explicitly. The primary targets of intervention are the unsolved problems you'll be documenting in the next section.

Difficulty maintaining focus	Difficulty seeing "grays"/concrete, literal, black & white, thinking
Difficulty handling transitions, shifting from one mindset or task to another	Difficulty taking into account situational factors that would suggest the need to adjust a plan of action
Difficulty considering the likely outcomes or consequences of actions (impulsive)	Inflexible, inaccurate interpretations/cognitive distortions or biases (e.g., "Everyone's out to get me," "Nobody likes me)"
Difficulty persisting on challenging or tedious tasks	Difficulty attending to or accurately interpreting social cues/ poor perception of social nuances
Difficulty considering a range of solutions to a problem	Difficulty shifting from original idea, plan, or solution
Difficulty expressing concerns, needs, or thoughts in words	Difficulty appreciating how their behavior is affecting others
Difficulty managing emotional response to frustration so as to think rationally	Difficulty starting conversations, entering groups, connecting with people/lacking other basic social skills
Chronic irritability and/or anxiety significantly impede capacity for problem-solving or heighten frustration	Difficulty empathizing with others, appreciating another person's perspective or point of view
Sensory/motor difficulties	Difficulty handling unpredictability, ambiguity, uncertainty, novelty

UNSOLVED PROBLEMS

Unsolved problems are the specific expectations a child is having difficulty meeting. The wording of an unsolved problem will translate directly into the words that you'll be using when you introduce an unsolved problem to the child when it comes time to solve the problem together. Poorly worded unsolved problems often cause the problem-solving process to deteriorate before it even gets started. Please reference the ALSUP Guide for guidance on the four guidelines for writing unsolved problems.

SCHOOL/FACILITY PROMPTS:

Are there specific tasks/expectations the student is having difficulty completing or getting started on? Are there classmates this student is having difficulty getting along with in specific conditions? Are there tasks and activities this student is having difficulty moving from or to? Are there classes/activities the student is having difficulty attending/being on time to? As you think about the start of the day to the end, are there any other expectations the student has difficulty reliably meeting or that you find yourself frequently reminding the student about?

HOME/CLINIC PROMPTS:

Are there chores/tasks/activities the child is having difficulty completing or getting started on? Are there siblings/other children the child is having difficulty completing and with in specific conditions? Are there aspects of hygiene the child is having difficulty completing? Are there activities the child is having difficulty ending or tasks the child is having difficulty moving on to As you think about the start of the day to the end, are there any other expectations the child has difficulty reliably meeting or that you find yourself frequently reminding the child about?



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ASSESSMENT OF LAGGING SKILLS AND UNSOLVED PROBLEMS (ALSUP)

THE ALSUP CHANGES LENSES

Expect lightbulbs to go on when...

- Caregivers come to recognize that a kid is, in fact, lacking many skills and having difficulty meeting many expectations
- Caregivers come to recognize why prior interventions have been ineffective
- Caregivers begin to regret the way they've been treating the child based on incorrect assumptions
- Caregivers become aware that unsolved problems occur under highly specific conditions
- Caregivers recognize that unsolved problems are predictable and can therefore be solved proactively

NEXT GOAL

Prioritizing

- You can't work on everything at once
- High priorities:
 - SAFETY: Unsolved problems contributing to unsafe behaviors
 - FREQUENCY: Unsolved problems contributing to concerning behaviors most often
 - GRAVITY: Unsolved problems having the greatest negative impact on the kid or others

OPTIONS FOR HANDLING UNSOLVED PROBLEMS

PLAN A: Solve the problem unilaterally
PLAN B: Solve the problem collaboratively
PLAN C: Put the expectation on hold for now

PLAN B

Solve the problem collaboratively

1. Empathy Step

Gather information from the child about what's hard about meeting the expectation

- 2. Define Adult Concerns Step Identify adult concerns
- Invitation Step Collaborate on a solution that is realistic and mutually satisfactory

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ADDITIONAL INFORMATION/RESOURCES



livesinthebalance.org cpsconnection.com thekidswelose.com truecrisisprevention.org

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